lucent ERP™

Clarity in Every Process

Enterprise Resource Planning Software

What is ERP?

Enterprise Resource Planning (ERP) is a comprehensive software system designed to streamline and integrate the various functions of a business into one unified platform. It enables organizations to manage core processes such as finance, accounting, human resources, supply chain, inventory, procurement, customer relationship management, and more. By using a centralized system, ERP helps ensure that all departments are working with the same data, promoting consistency, accuracy, and efficiency.

An ERP system automates day-to-day business operations and reduces the need for manual data entry and repetitive tasks. This not only improves workflow and productivity but also minimizes the chances of human errors. Real-time data sharing and analytics allow for better decision-making, as managers can access up-to-date reports, dashboards, and key performance indicators (KPIs). Additionally, ERP systems are often modular, allowing businesses to implement only the functions they need and expand as they grow.

Modern ERP solutions can be deployed on-premises, in the cloud, or as hybrid systems. Cloud-based ERPs are increasingly popular due to their scalability, lower upfront costs, and remote accessibility. Whether used by small businesses or large enterprises, ERP systems provide a competitive advantage by enhancing collaboration, ensuring regulatory compliance, and optimizing overall business performance.

Why Choose Lucent ERP?

- Lucent ERP seamlessly validates Aadhaar, PAN, UAN, GST, and other regulatory documents through integrated approval workflows—boosting compliance, reducing risk, and accelerating onboarding cycles.
- With direct bank verification and real-time payment status mapping, finance teams gain instant visibility on receivables, payables, and cash flow—empowering faster reconciliations and zero-lag decision-making.
- The mobile attendance app uses AI-powered facial recognition and precise location mapping to ensure authentic, foolproof attendance logging—ideal for on-site, field, and remote workforce management.
- Lucent ERP connects effortlessly with IndiaMART, Amazon, Flipkart, and other platforms, enabling automated order sync, inventory updates, and sales consolidation without manual intervention.
- From documents to spreadsheets and presentations, the inbuilt Office Suite eliminates third-party dependencies—enabling teams to collaborate, create, approve, and archive everything in one centralized ecosystem.

Organization

The Organization Module in Lucent ERP forms the core structure of the system by managing companies, branches, departments, and organizational hierarchy. It ensures compliance and transparency through centralized document management, registration verification, and government integrations. By standardizing organizational data and access control, it enables smooth integration and efficient functioning of all other ERP modules.

Key Features:

- Multiple Company Creation
- Multi-Branch & Location Management
- Company Official Documents & Policies
- Company Registration & Verification
- Multi-Company Department & Designation Setup
- Organization Hierarchy & Chart
- GST & Government Portal Integration
- Company Announcements & Notifications
- Company Master & Profile Management
- Legal Entity & Compliance Management
- Authorized Signatory Management
- Company Branding (Logo, Letterhead, Seal)
- Financial Year & Calendar Configuration
- Approval Workflow Configuration
- Inter-Company Data Access Control
- User Role Mapping Across Companies
- Data Security & Access Control
- Multi-Currency & Localization Support
- Policy Acknowledgement & Tracking
- Centralized Organization Settings

Human Resource Management

The Human Resource Management Module is essential for efficiently managing the complete employee lifecycle, from onboarding to exit. It centralizes employee data, attendance, payroll, performance, and compliance, ensuring accuracy and transparency. By automating HR processes, it improves workforce productivity, compliance, and decision-making across the organization.

Key Features:

- Employee Govt. ID Verification (UIDAI & other Govt. portals – inbuilt)
- Employee Bank & Compliance Verification (PF, ESIC, etc.)
- Centralized Employee Database
- Digital Employee Onboarding
- Digital ID Card Creation & Download
- Document Management & Expiry Alerts
- Role-Based Access Control
- Department, Designation & Grade Mapping
- Shift Scheduling & Management
- Multi-Location & Branch Support
- Biometric Attendance Machine Integration
- Geo-Fencing Attendance
- Leave Management System
- Custom Leave Policies
- Salary Slip Generation
- Bonus & Incentive Management
- Performance Management System
- Employee Self-Service (ESS) Portal
- Full & Final Settlement
- ID Card & Badge Generation

Customer Relationship Management

The Customer Social Responsibility Management Module helps organizations plan, track, and manage social initiatives with transparency and accountability. It ensures proper compliance, impact measurement, and efficient utilization of CSR funds and resources. By centralizing CSR activities and reporting, the module strengthens brand trust, stakeholder engagement, and social impact.

Key Features:

- Customer 360° View
- Sales Pipeline Visualization
- Lead Management
- Multi-Channel Lead Capture
- Follow-up Scheduling & Reminders
- Campaign Management
- Customer Segmentation
- Customer Feedback Tracking
- Customer Complaint & Ticketing
- Loyalty Program Integration
- Referral Tracking System
- Customer Portal Access
- Deal & Opportunity Tracking
- Task & Activity Management
- Document & Proposal Management
- Quotation & Sales Order Management
- Analytics & Reporting
- Customizable Dashboards
- Workflow Automation

Leads

The Leads Management Module plays a critical role in capturing, tracking, and organizing potential customers throughout the sales lifecycle. It helps businesses monitor lead sources, follow-ups, and conversion stages to improve sales efficiency. By providing clear visibility and structured workflows, the module ensures better decision-making and higher conversion rates.

Key Features:

- Customer 360° View
- Sales Pipeline Visualization
- Lead Management
- Multi-Channel Lead Capture
- Follow-up Scheduling & Reminders
- Campaign Management
- Customer Segmentation
- Customer Feedback Tracking
- Customer Complaint & Ticketing
- Loyalty Program Integration
- Referral Tracking System
- Customer Portal Access
- Deal & Opportunity Tracking
- Task & Activity Management
- Document & Proposal Management
- Quotation & Sales Order Management
- Analytics & Reporting
- Customizable Dashboards
- Workflow Automation

Sales Management

The Sales Management Module plays a critical role in managing the complete sales lifecycle from enquiry to invoicing in an organized and efficient manner. It ensures accurate handling of orders, compliance requirements, and financial controls, improving revenue tracking and accountability. By providing real-time visibility into sales activities and performance, it helps businesses make faster and better-informed decisions.

Key Features:

- Quotation Management
- Sales Order Management
- Proforma Invoice Generation
- Sales Invoice Generation
- Credit & Cash Sales Support
- Customer Pricing & Discounts
- Sales Return & Credit Note
- Sales Target Management
- Lead to Order Conversion
- Product Catalog Integration
- PBG (Performance Bank Guarantee) Management
- SBG (Security Bank Guarantee) Management
- Multi-Tax Support (GST, VAT, etc.)
- GST on Hold Management
- Delivery Challan Generation
- Payment Collection Tracking
- Multiple Currency Support
- Sales Analytics & Reporting
- Region-wise Performance Tracking
- Salesperson-wise Performance Analysis

Purchase Management

The Purchase Management Module plays a crucial role in controlling and streamlining the procurement process within an organization. It ensures transparency and cost efficiency by managing vendors, purchase orders, approvals, and invoices in a centralized system. By integrating with inventory, finance, and compliance workflows, it helps maintain accurate records, timely procurement, and better vendor accountability.

Key Features:

- Multi type of Indent Creation
- Purchase Request to Management
- Vendor Master Management
- Purchase Requisition (PR)
- Request for Quotation (RFQ)
- Quotation Comparison
- Purchase Order (PO) Creation
- PO Approval Workflow
- PO Amendment & History Tracking
- GRN (Goods Receipt Note) Generation
- Quality Check (QC)
- Multi type Indent creation
- Multiple Units of Measurement (UoM)
- Reorder Level Alerts
- Recurring Purchase Orders
- Vendor Rating System
- Document Attachment
- Partial GRN & Partial Delivery Management
- Batch & Serial Number Tracking

Manufacturing Management

The Manufacturing Management Module ensures smooth planning, execution, and control of the entire production process. It helps optimize resources, reduce production costs, and improve efficiency through real-time monitoring and scheduling. By integrating with inventory, quality, and sales modules, it enables accurate demand fulfillment and operational transparency.

Key Features:

- Material Requirement Planning (MRP)
- Bill of Materials (BOM) Management
- Work Order Management
- Routing & Operations Management
- Production Planning
- Job Card Generation
- Work Station Floor Control
- Multi-Manufacturing Methods Support
- Batch & Serial Number Tracking
- Raw Material Issue & Consumption
- Production Costing
- Scrap & Waste Management
- Production Variance Analysis
- Subcontracting Management
- WIP (Work in Progress) Monitoring
- Quality Check Integration
- Production Calendar & Shift Management
- Production Dashboard & Reports

Inventory Management

The Inventory Management Module ensures accurate tracking and control of stock across locations, reducing losses and preventing stock shortages or overstocking. It improves operational efficiency by streamlining procurement, storage, and movement of goods in real time. By providing clear inventory visibility and reports, it supports better planning, cost control, and informed decision-making.

Key Features:

- Stock Aging Report
- Opening & Closing Stock Management
- Goods Issue Note (GIN)Stock Reservation
- Damage & Scrap Management
- Unit of Measurement (UOM) Conversion
- Stock Location Tracking
- Barcode & QR Code Integration
- Inventory Reports & Analytics
- Multi-Warehouse Management
- Batch & Lot Tracking
- Real-Time Stock Visibility
- Stock Valuation Methods (FIFO, LIFO, Weighted Average)
- Minimum, Maximum & Reorder Level Management
- Material Transfer Note (MTN)
- Stock Adjustment & Reconciliation
- Item Master Management
- Serial Number Tracking

Accounting

The Accounting Module is the financial backbone of the ERP, enabling accurate recording and management of all financial transactions. It ensures compliance through automated tax calculations, statutory reporting, and real-time financial controls. By providing clear insights into cash flow, profitability, and financial health, it supports informed decision-making and business growth.

Key Features

- General Ledger Management
- Accounts Payable (AP)
- Accounts Receivable (AR)
- Chart of Accounts Customization
- Automated Journal Entries
- Recurring Vouchers & Auto Posting
- Cash Flow & Fund Flow Statements
- Trial Balance Generation
- Balance Sheet Generation
- Profit & Loss (P&L) Statement
- Bank Reconciliation System
- Budgeting & Forecasting Tools
- GSTR-1, GSTR-2A & GSTR-3B Filing Support
- GST Reconciliation & Mismatch Reports
- E-Invoicing System (IRP Integration)
- E-Way Bill Generation & Tracking
- TDS Deduction & Return Filing
- Credit & Debit Note Management
- Petty Cash Accounting

Cost, Time & Resource

The Cost, Time, and Resource Module ensures effective project and operational control by tracking expenses, timelines, and resource utilization in real time. It helps organizations optimize budgets, prevent delays, and allocate manpower and assets efficiently. By providing accurate insights and performance data, the module supports better planning, accountability, and decision-making across the business.

Key Features:

- Cost Estimation & Budget Planning
- Time Tracking for Projects & Tasks
- Real-Time Cost Monitoring
- Resource Allocation & Utilization Charts
- Cost Center Management
- Timesheet Submission & Approval
- Labor Cost vs Productivity Analytics
- Resource Availability Forecasting
- Expense Tracking by Department/Project
- Overtime & Shift Cost Calculations
- Multi-Department Resource Sharing
- Subcontractor Cost Tracking
- Real-Time Alerts for Budget Overruns
- Approval Workflows for Time & Expenses
- Integration with Payroll & Finance Modules
- Custom Reports & Export Options

Sub Contracting

The Sub-Contracting Module streamlines the management of subcontractors by centralizing onboarding, verification, workforce, and performance tracking. It ensures seamless coordination between subcontractors, procurement, inventory, and order management for better operational control. By improving visibility, accountability, and efficiency, the module helps organizations reduce risks, control costs, and deliver projects on time.

Key Features

- Sub-Contractor Type Management
- Sub-Contractor Creation & Onboarding
- Sub-Contractor Verification
- Sub-Contractor Employee Management
- Order Management (Linked with Purchase – PO, PR, Invoice)
- Sub-Contractor Inventory Management (Stock Assignment & Movement)
- Sub-Contractor Performance Management

Get In / Get Out

The Get In & Get Out Module ensures secure and controlled movement of vehicles, visitors, and materials within the premises. It provides real-time tracking of entries and exits through vehicle details, document mapping, inspections, and weighbridge integration. By maintaining accurate gate records and audit trails, the module improves operational efficiency, security, and compliance.

Key Features:

- Vehicle Details Entry
- Document Mapping (PO, Sales Order, Challan, Invoice)
- Vehicle Inspection Management
- Visitor / Traveller Token & Card Issuance
- Weighbridge Integration
- Vehicle Exit Entry
- Visitor Management System
- Gate Entry & Exit Logging
- In-Time & Out-Time Tracking
- Driver Identification & Verification
- Material Inward & Outward Tracking
- Security Approval Workflow
- Access Control & Gate Pass Generation
- Real-Time Gate Dashboard & Reports
- Audit Trail & Compliance Records

Material Tracking

The Material Tracking Management Module ensures complete visibility and control over the movement of materials across procurement, storage, and usage stages. It helps prevent loss, pilferage, and delays by enabling real-time tracking, accurate inventory updates, and document linkage. By improving traceability and accountability, the module enhances operational efficiency, cost control, and compliance.

Key Features:

- Real-Time Material Movement Tracking
- Batch & Lot Number Tracking
- Barcode & QR Code Integration
- RFID-Based Inventory Monitoring
- Material Inward & Outward Logs
- Multi-Warehouse Material Tracking
- Material Issue & Return Management
- Project-Wise Material Allocation
- Requisition-Wise Material Consumption Monitoring
- Automated Inter-Warehouse Material Transfers
- Minimum & Maximum Stock Alerts
- Material Damage & Wastage Logging
- Vendor-Wise Material Source History
- Stock Aging & Expiry Management
- Job Work & Subcontract Material Issue Tracking
- Material Receipt Confirmation Alerts
- Material Movement Authorization Workflow

Assets Management

The Asset Management Module helps organizations track, manage, and optimize assets throughout their entire lifecycle. It ensures better control through maintenance scheduling, depreciation tracking, and compliance management. By providing real-time asset visibility, it reduces downtime, prevents losses, and improves overall operational efficiency.

Key Features

- Asset Registration
- Barcode & QR Code Generation
- Asset Categorization
- Asset Lifecycle Management
- Depreciation Management
- Location-Based Asset Tracking
- User Assignment & Ownership Mapping
- Warranty & AMC Tracking
- Asset Maintenance Scheduling
- Vendor Association & History
- Asset Transfer Management
- Asset Disposal & Scrap Handling
- Audit Trail & Activity Logs
- Insurance Management
- Document Attachment for Asset Records
- Asset Revaluation Support
- Physical Asset Verification

Project Management

The Project Management Module ensures effective planning, execution, and monitoring of projects by organizing tasks, timelines, resources, and budgets in one centralized system. It improves collaboration, accountability, and visibility across teams through real-time tracking and reporting. By minimizing risks and controlling costs, the module helps deliver projects on time, within scope, and with higher efficiency.

Key Features:

- Project Creation & Configuration
- Project Scope & Milestone Definition
- Task & Sub-Task Management
- Work Breakdown Structure (WBS)
- Resource Allocation & Planning
- Team & Role Assignment
- Project Timeline & Gantt Chart
- Budget Planning & Cost Tracking
- Expense & Cost Control
- Time Tracking & Timesheets
- Risk & Issue Management
- Change Request Management
- Document & File Management
- Project Communication & Collaboration
- Progress Tracking & Status Updates
- Quality Management & Reviews
- Billing & Invoice Integration
- Project Performance Analytics & Reports
- Multi-Project Portfolio Management
- Compliance & Audit Tracking
- Project Closure & Handover Management

Land Acquisition

The Land Acquisition Module is crucial for managing land records, ownership details, and acquisition processes in a structured and transparent manner. It ensures legal compliance by tracking documents, approvals, compensation, and government regulations throughout the acquisition lifecycle. By centralizing land data and workflows, the module reduces risks, improves coordination, and accelerates project execution.

Key Features:

- Land Lead Creation
- Land Survey & Inspection
- Land Owner Database
- Land Documentation Management
- Land Cost & Payment Management
- Rehabilitation & Settlement Management
- GIS & Map Integration
- Plot Hierarchy Creation
- Land Title Verification
- Ownership History Tracking
- Multiple Owner Handling
- Government Approval Tracking
- Legal Case & Dispute Tracking
- Land Acquisition Status Tracking
- Payment Schedule Management
- Agreement & Deed Management
- Land Use & Classification Management
- Encumbrance & Liability Tracking
- Audit Trail & Compliance Tracking

Property Management

The Property Management Module plays a crucial role in efficiently managing properties, tenants, and related operations from a single platform. It ensures accurate tracking of property details, leases, maintenance, and financial transactions, improving transparency and control. By centralizing property data and automating workflows, the module enhances operational efficiency and decision-making.

Key Features:

- Property Hierarchy Creation
- Multi-Property & Portfolio Management
- Unit / Block / Floor Management
- Vacancy Tracking
- Lease & Contract Management
- Rent & Payment Management
- Compliance & Regulatory Management
- Parking Management
- Facility Management
- Vendor & Contractor Management
- Asset & Equipment Management
- Utility Management (Water, Power, Gas)
- Meter Reading & Consumption Tracking
- Inspection & Audit Management
- Document & Agreement Management
- Security & Access Management
- Notification & Alert System
- Financial Reporting & Statements
- Role-Based Access Control
- Analytics & Performance Reports

Property & Plot Sales

The Property & Plot Sales Module streamlines the entire real estate sales process by managing properties, plots, pricing, and availability in a centralized system. It ensures accurate tracking of bookings, customer details, agreements, and payment schedules while maintaining legal and compliance records. By automating sales workflows and documentation, the module improves transparency, reduces manual errors, and accelerates deal closures.

Key Features:

- Property & Plot Hierarchy Management
- Project, Block, Floor & Unit Configuration
- Plot Size, Dimension & Attribute Management
- Price Engine & Cost Sheet Management
- Dynamic Pricing & Discount Rules
- Booking & Sales Lifecycle Management
- Customer & Lead Management
- Payment Scheduling & Installment Plans
- Receipt, Collection & Due Tracking
- Demand Letter Generation
- Taxation Management (GST, Stamp Duty, etc.)
- Channel Partner / Broker Management
- Commission & Payout Management
- Agreement, Allotment & Documentation
- Possession Letter Generation
- Handover & Possession Tracking
- Cancellation, Refund & Transfer Management
- Tenant Management
- Tenant & Customer Portal
- Legal & Compliance Tracking

Maintenance & Repairing

The Maintenance & Repairing Module ensures optimal performance of assets by enabling timely preventive and breakdown maintenance. It helps reduce downtime and operational costs through scheduled maintenance, work order tracking, and spare parts management. By maintaining complete maintenance history and inspections, the module improves asset lifespan, safety, and operational efficiency.

Key Features

- AMC & Warranty Management
- Breakdown Management
- Work Order Management
- Spare Parts Management
- Inspection Management
- Preventive Maintenance Scheduling
- Predictive Maintenance Analytics
- Maintenance History Tracking
- Vendor & Contractor Management
- Service Request / Ticket Management
- Maintenance Cost Tracking
- Labor & Resource Allocation
- Equipment Downtime Tracking
- Compliance & Safety Management
- Document & Manual Management
- SLA & Contract Management
- Multi-Location Maintenance Management
- Reporting & Performance Analytics

Fleet Management

The Fleet Management Module plays a crucial role in monitoring and controlling vehicles, drivers, and operational costs in real time. It ensures efficient utilization of fleet assets through maintenance scheduling, fuel management, GPS tracking, and compliance management. By improving visibility, safety, and cost control, the module helps organizations enhance operational efficiency and reduce downtime.

Key Features:

- Vehicle Registration & Master Management
- Vehicle Breakdown Management
- Vehicle Maintenance & Scheduling
- Telematics & GPS Integration
- Fuel Management System
- Vehicle Document Management
- Tyre Lifecycle & Replacement Management
- Driver Allocation & Assignment
- Driver Document Management
- Driver Claim & Expense Management
- Route Planning & Live Tracking
- Trip & Journey Management
- Real-Time Vehicle Status Monitoring
- Accident & Insurance Management
- Compliance & Regulatory Management
- Vehicle Cost & Expense Analysis
- Fleet Performance Analytics & Reports
- Multi-Location Fleet Management
- Geo-Fencing & Route Deviation Alerts
- Vendor & Service Center Management

Dashboard

The Dashboard Module provides a centralized, real-time view of key business metrics across all ERP modules. It helps management make faster and data-driven decisions through visual insights, reports, and alerts. By consolidating critical information in one place, it improves operational visibility, control, and performance monitoring.

Key Features:

- Role-Based Personalized Dashboards
- Real-Time Data Visualization
- Configurable Widgets & Cards
- KPI & Metrics Monitoring
- Interactive Charts & Graphs
- Custom Filters & Date Ranges
- Financial Overview Snapshot
- Project & Operational Status View
- HR & Workforce Analytics
- Sales & Revenue Insights
- Inventory & Asset Overview
- Compliance & Exception Monitoring
- Performance Trends & Comparisons
- Multi-Company & Multi-Branch View
- Export & Share Dashboard Reports
- Auto-Refresh & Live Sync
- Mobile & Responsive Dashboard
- Data Access Control & Security
- AI-Based Insights & Recommendations
- User Activity & System Health Monitoring

Reporting

The Reporting Module plays a critical role in transforming raw business data into meaningful insights for decision-making. It provides real-time, accurate, and customizable reports across all modules, helping management monitor performance, compliance, and operational efficiency. By enabling data-driven decisions, the reporting module improves planning, accountability, and overall business growth.

Key Features:

- Centralized Reporting Dashboard
- Real-Time Data Reporting
- Cross-Module Report Integration
- Custom Report Builder
- Predefined Standard Reports
- Role-Based Report Access
- Scheduled & Automated Reports
- Export Reports (PDF, Excel, CSV)
- KPI & Performance Metrics
- Comparative & Trend Analysis
- Financial & Accounting Reports
- Compliance & Audit Reports
- Operational Reports
- User Activity & Audit Logs
- Multi-Company & Multi-Branch Reports
- Data Filters & Advanced Search
- Report Approval & Sharing
- Historical Data Reporting
- Analytics & Insights Dashboard

Appointment

The Appointment Module streamlines the scheduling and management of meetings, client visits, and internal appointments in a structured manner. It improves time utilization and coordination through automated scheduling, notifications, and calendar integration. By centralizing appointment data, it enhances productivity, accountability, and communication across teams.

Key Features

- Appointment Creation & Scheduling
- Multi-Calendar Management
- Time Slot Configuration
- Automated Appointment Booking
- Rescheduling & Cancellation
- Real-Time Availability Tracking
- Resource / Staff Allocation
- Client & Customer Management
- Recurring Appointment Setup
- Queue & Waitlist Management
- Online Appointment Booking
- Booking management
- Video / Virtual Appointment Support
- Location & Branch-Based Appointments
- Appointment Status Tracking
- Check-In / Check-Out Management
- Payment & Billing Integration
- Custom Appointment Rules
- Reports & Appointment Analytics

Point Of Sale

The Point of Sale (POS) Module is crucial for enabling fast, accurate, and efficient sales transactions while maintaining real-time inventory and billing control. It ensures seamless tax compliance, payment processing, and sales tracking across multiple locations. By providing instant insights into sales performance, customer behavior, and stock movement, the POS module helps businesses improve decision-making and operational efficiency.

Key Features:

- Product & Inventory Management
- Barcode Scanning Support
- Multi-Store POS Configuration
- Billing & Invoice Generation
- Discount & Promotion Management
- Loyalty & Reward Points System
- Customer Management & CRM Integration
- Payment Gateway Integration (Card, UPI, Wallets)
- Cash & Card Reconciliation
- Tax Calculation & GST Compliance
- Refund & Return Management
- Split Billing & Partial Payments
- Multi-Currency Support
- Real-Time Stock Deduction
- Sales Analytics & Reports
- Daily/Monthly/Yearly Sales Dashboard
- Purchase Order & Stock Linking
- Gift Voucher & Coupon Management

Safety

The Safety Module plays a critical role in ensuring a secure and compliant workplace by monitoring safety procedures, incidents, and preventive measures. It helps organizations reduce risks, avoid accidents, and meet regulatory safety standards through structured tracking and reporting. By promoting a strong safety culture, the module protects employees, assets, and overall business continuity.

Key Features:

- Safety Policy & Compliance Management
- Incident & Accident Reporting
- Hazard Identification & Risk Assessment (HIRA)
- Safety Audit & Inspection Management
- Permit to Work (PTW) System
- Emergency Response & Evacuation Planning
- Safety Training & Certification Tracking
- PPE Management
- Safety Checklist & SOP Management
- Toolbox Talk & Safety Meeting Records
- Contractor & Visitor Safety Management
- Safety Observation & Corrective Action Tracking
- Root Cause Analysis (RCA)
- Equipment & Machine Safety Monitoring
- Compliance with Legal & Regulatory Standards
- Geo-Tagged Incident Reporting
- Employee Safety Acknowledgement Tracking
- Worksite & Location-Based Safety Management
- Continuous Improvement & Safety Analytics

Artificial Intelligence

The AI Module enhances Lucent ERP by enabling intelligent decision-making through data analysis, prediction, and automation. It helps businesses identify patterns, forecast outcomes, and optimize operations with minimal manual effort. By integrating AI across modules, organizations achieve higher efficiency, accuracy, and smarter business insights.

Key Features

- Machine Learning Model Integration
- Natural Language Processing (NLP)
- Predictive Analytics & Forecasting
- Image & Video Recognition
- Speech Recognition & Conversion
- Recommendation Engine
- Sentiment Analysis
- Automated Data Processing & Cleaning
- Anomaly & Fraud Detection
- AI-Powered Reporting & Dashboards
- Real-Time Decision Support
- Intelligent Workflow Automation
- Feature Selection & Data Preprocessing
- Deep Learning Model Support
- Automated Pattern Recognition
- Data Visualization with AI Insights
- Multi-Source Data Analysis
- AI-Driven Customer Insights
- Continuous Learning & Model Improvement

Corporate Social Responsibility

The Corporate Social Responsibility (CSR) Module enables organizations to effectively plan, manage, and track social initiatives in a structured and transparent manner. It ensures regulatory compliance, proper fund utilization, and impact measurement of CSR activities. By centralizing CSR data and reporting, the module enhances accountability, stakeholder trust, and long-term social impact.

Key Features:

- CSR Project Planning & Management
- Budget Allocation & Tracking
- Donation & Fund Management
- Employee Volunteer Program Management
- CSR Policy & Compliance Documentation
- Partner & NGO Management
- Activity & Initiative Tracking
- Project Timeline & Milestones
- Impact Assessment & Reporting
- Beneficiary Database Management
- CSR Campaign Scheduling
- Grant & Sponsorship Management
- CSR Audit & Compliance Tracking
- Donation Receipts & Tax Benefits Management
- ESG Integration
- KPI & Metrics Tracking for CSR Initiatives
- Feedback Collection & Surveys
- Employee Engagement Analytics
- Multi-Location CSR Project Management
- Automated Reporting & Dashboard
- Documentation of Success Stories & Case Studies

Office Suite & Business Mail

The Office Suite and Business Mail modules in Lucent ERP enhance internal productivity by enabling seamless document creation, collaboration, and professional communication on a single platform. They ensure secure, organized, and role-based access to business emails, files, and calendars, reducing dependency on external tools. Together, these modules streamline workflows, improve team coordination, and maintain centralized control over organizational communication and data.

Key Features:

- Word Processing, Spreadsheet & Presentation Creation
- Custom Domain Business Email
- Unified Inbox & Folder Management
- Email Compose, Reply, Forward, CC & BCC
- Calendar, Scheduling & Meeting Integration
- Task, To-Do & Notes Management
- Cloud-Based File Storage & Organization
- Real-Time Collaboration & Co-Editing
- Version Control & Document History
- Document Sharing & Permission Control
- Template Library (Documents & Emails)
- PDF Creation, Editing & Export
- Printing, Import & Export Options
- Email Attachments & File Sharing
- Spam Filtering & Email Security
- Email Automation, Drafts & Scheduling
- Contact & Address Book Management
- Multi-Device Access (Desktop, Mobile, Web)

Chat & Meeting

The Chat and Meeting Modules in the ERP enable real-time communication and seamless collaboration across teams, departments, and locations. They reduce dependency on external tools by centralizing messaging, meetings, and discussions within the system. This improves coordination, speeds up decision-making, and enhances overall productivity.

Key Features:

- Real-Time Messaging & One-to-One Chat
- Group Chat, Channels & Team Rooms
- Multimedia & File Sharing (Images, Videos, Documents)
- Message Search, Filters & History
- Read Receipts, Typing Indicators & User Presence
- Voice & Video Messaging
- End-to-End Encrypted Communication
- Push Notifications & Offline Messaging
- Admin, Moderator & Host Controls
- Message Star, Bookmark & Quick Replies
- Multi-Device Synchronization
- Meeting Scheduling & Calendar Integration
- Recurring Meetings & Time-Zone Support
- Meeting Invitations, Reminders & RSVP Tracking
- Video & Audio Conferencing
- Screen Sharing & Presentation Support
- Meeting Recording, Minutes & Notes
- Task & Action Item Assignment from Meetings
- Polls, Surveys & Attendance Tracking

Website Builder

The Website Builder Module enables businesses to quickly create and manage professional, responsive websites without technical complexity. It helps organizations establish a strong digital presence by integrating content management, SEO, and lead generation tools in one platform. By connecting websites directly with ERP modules, it ensures real-time data flow, consistency, and improved customer engagement.

Key Features

- Drag-and-Drop Page Builder
- Pre-Built Templates & Themes
- Customizable Layouts & Sections
- Responsive & Mobile-Friendly Design
- Multi-Page Website Support
- SEO Optimization Tools
- Domain & Hosting Integration
- Custom Domain Setup
- Content Management System (CMS)
- Image, Video & Media Library
- Contact Forms & Lead Capture
- Blog & News Section Management
- E-commerce Store Integration
- Payment Gateway Integration
- Social Media Integration
- Custom CSS/HTML Editing
- SSL & Security Features
- Newsletter & Email Campaign Integration
- Live Preview & Publishing

Lucent All in One App

The Lucent All-in-One App brings all business operations onto a single, unified platform, eliminating the need for multiple disconnected tools. It improves efficiency by enabling seamless collaboration, real-time data access, and centralized control across all departments. By simplifying workflows and enhancing visibility, the app helps organizations make faster, smarter, and more informed decisions.

Key Features

- Single platform to manage all business operations
- Real-time dashboards for complete business visibility
- Centralized data with role-based access control
- Seamless workflow automation across teams
- Mobile-first app for anytime, anywhere access
- Smart approval and notification system
- End-to-end transaction and activity tracking
- Integrated customer, vendor, and workforce management
- Inventory, asset, and resource monitoring in real time
- Built-in compliance and audit readiness
- Customizable workflows to match business processes
- Advanced reports and analytics for decision making
- Scalable solution for startups to enterprises
- Seamless integration across all business functions
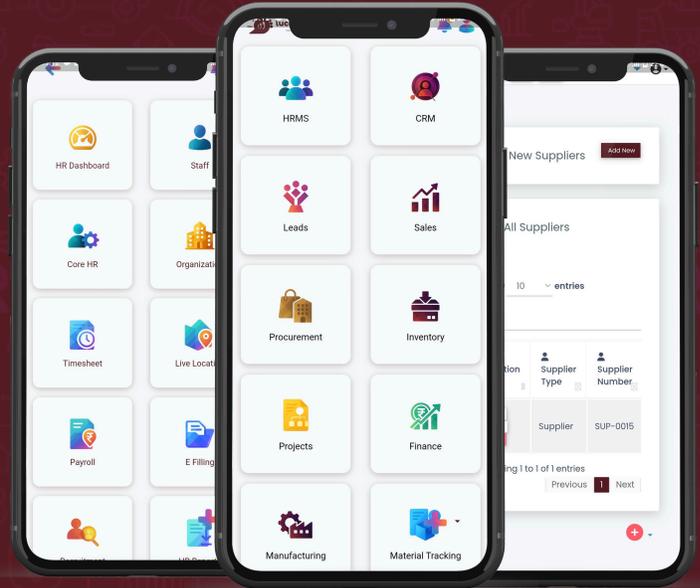
Lucent Clockin App

The Lucent ClockIn App simplifies employee attendance by enabling real-time clock-in and clock-out through mobile with GPS and biometric support. It improves accuracy, transparency, and workforce accountability, especially for remote and multi-location teams. By seamlessly integrating with Lucent ERP, it ensures reliable attendance data for payroll, compliance, and performance tracking.

Key Features:

- Face recognition–based punch in & punch out
- Real-time attendance tracking
- Employee self-attendance dashboard
- Geo-location & geo-fencing enabled attendance
- Shift-wise attendance monitoring
- Attendance regularization & correction requests
- Leave request & approval integration
- Overtime tracking & approval
- Petty cash request & expense tracking
- Daily work status & activity logs
- Missed punch & late entry management
- Supervisor & manager approval workflow
- Multi-location & site-based attendance
- Offline punch-in with auto sync
- Seamless integration with Lucent HRMS & ERP
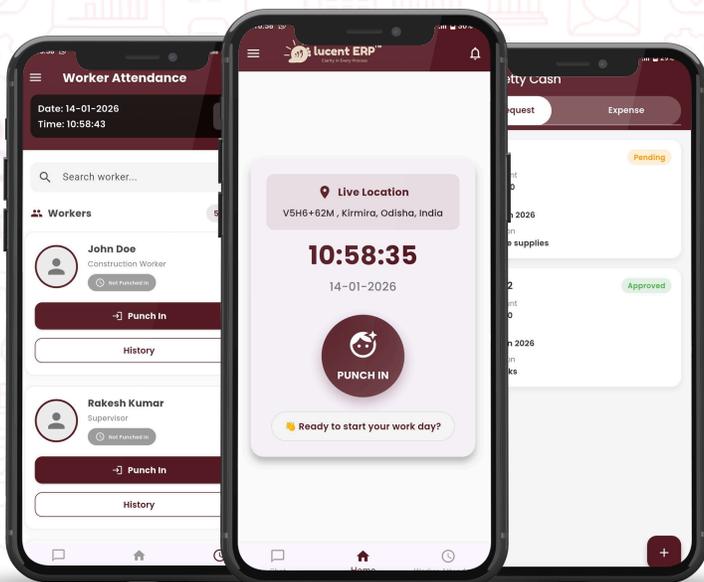
Lucent Acre App

The Lucent Acre App plays a crucial role in enabling real-time field-level data capture and on-site operations management. It improves accuracy, speed, and transparency by allowing users to record activities, attendance, and updates directly from the field. By seamlessly integrating with Lucent ERP, it ensures centralized control, instant reporting, and better operational decision-making.

Key Features

- View available plots and land inventory in real time
- Interactive plot layout & master plan view
- Plot-wise details (area, rate, status, location)
- Plot booking & reservation management
- Land booking & allocation tracking
- Customer & buyer management
- Booking status & payment tracking
- Digital agreement & document management
- Site visit scheduling & tracking
- EMI, installment & payment schedule management
- Plot availability & price updates in real time
- Cancellation, transfer & re-allotment handling
- Sales dashboard & booking reports
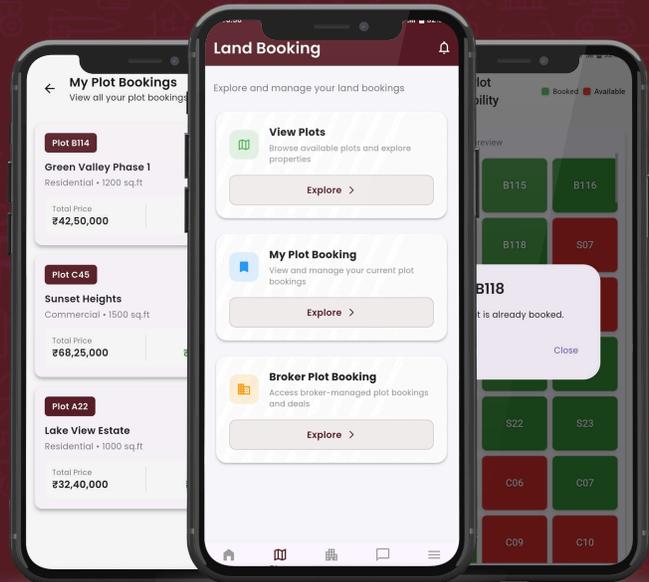
Lucent mPOS App

The Lucent mPOS App enables fast, secure, and flexible billing by allowing businesses to process sales anytime, anywhere using mobile devices. It simplifies transactions with real-time inventory sync, digital payments, and instant invoice generation. By improving mobility and accuracy, the app enhances customer experience and boosts operational efficiency.

Key Features:

- Create bills instantly from mobile
- Product-wise and item-wise billing
- Add & manage products directly from the app
- Real-time sales dashboard & insights
- GST-enabled billing & tax calculation
- Multiple payment modes (Cash, UPI, Card, Wallet)
- Barcode scanning support
- Customer management & purchase history
- Discount & offer application
- Invoice generation & sharing (Print / WhatsApp / Email)
- Real-time inventory update
- Refund & return management
- Multi-user & role-based access
- Offline billing with auto-sync